



Welcome to Mews

MEWS

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INTRODUCTION

Who is Mews?

Since the start, we've championed a different way of working. Mews is not simply a property management system, but a connected hospitality cloud with products and integrations spread across the entire property ecosystem including your hotel restaurant.

What began as a way to improve the experience for both employees and guests at a boutique hotel in Prague now powers thousands of hotels around the world. From global hospitality brands to independent properties, hoteliers trust Mews because they recognize the opportunity that comes with innovation and the future of hospitality. Join us today to benefit from the hotel tech that **drives efficiency, maximizes revenue, and inspires a remarkable experience for guests.**

[Start your journey](#)



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Our mission is to develop
transformational solutions
for brands, and **remarkable**
experiences for their guests.

INTRODUCTION

A bit about us

- Founded in 2012 by former hoteliers and tech leaders
- 3,200+ properties operate on Mews
- 700+ employees (71% YOY employee growth 2021-2022)
- 40% of our team is in Product and Tech
- \$185M raised in Series C round in December 2022
- With offices in Prague, London, Amsterdam & New York, Mews uses the Work From-Anywhere principle to bring on new Mewers from around the world



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OUR

Customers

OUR CUSTOMERS

Who is Mews for?

Mews is for any hotelier who cares about providing remarkable experiences, for their own team as well as their guests.

Our complete hospitality platform is designed for properties of all shapes, all sizes and all over the world, from small independent properties to large global chains and portfolios. Part of our success is because we know that one size does not fit all, and our agile platform has been designed to fit your business needs.

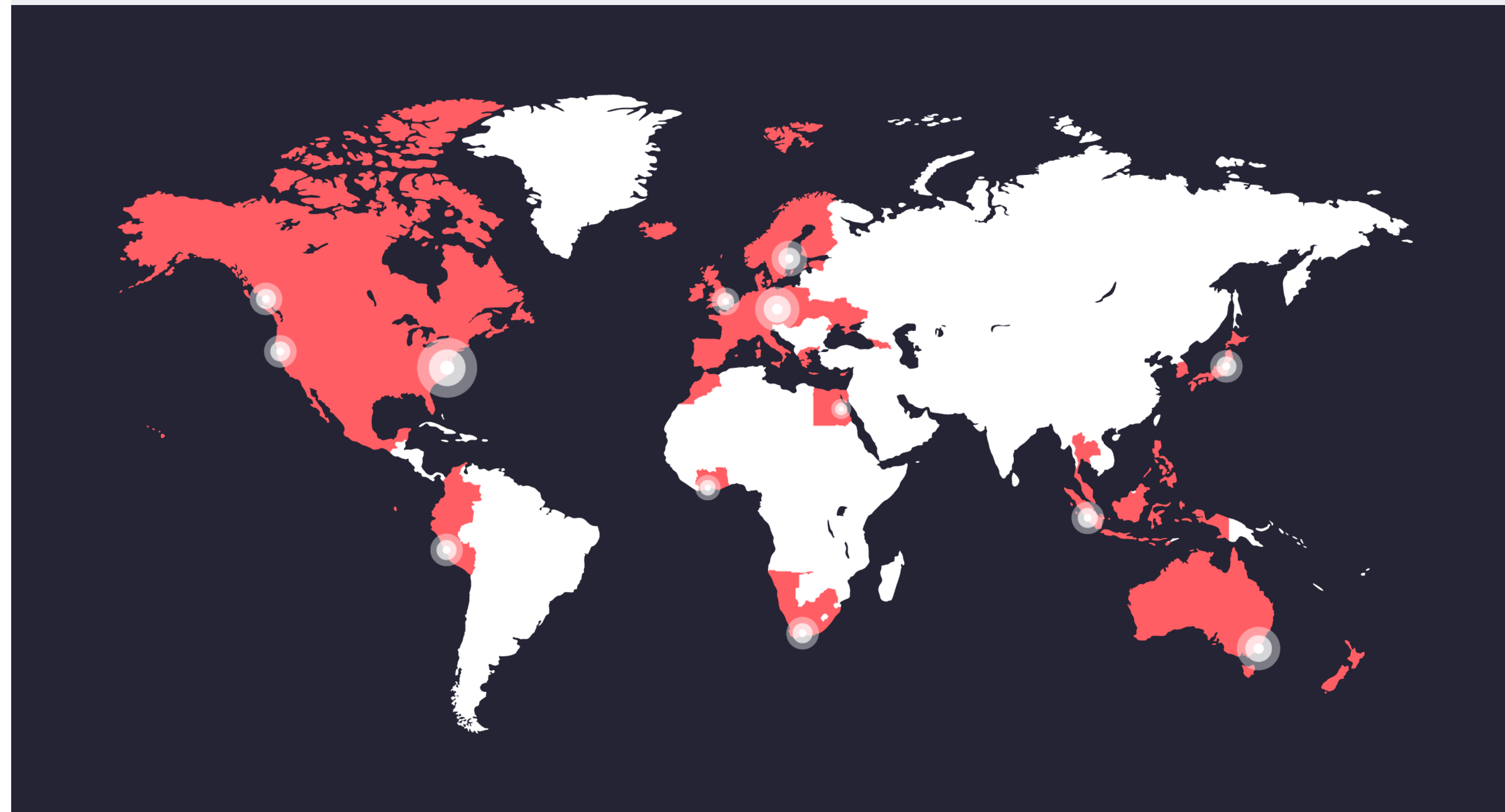


Independent properties love Mews for the ability to streamline operations and easily customize the technology with best-in-class hotel applications available in hospitality's largest integration marketplace.

Groups love Mews because automation and powerful tech make it easy to manage multiple properties easily, maximize revenue and save hours every week across teams.

84
countries

+3,000
hotels



What do our customers say?

We're saving about 10 hours a week on time that we previously had to spend on manual admin and back-office work!

Liutauras Vaitkevicius | Former GM
Good Hotel

Mews is a very user-friendly PMS and it makes everything much easier. Not only at the front desk, but also at the back office.

Inge Decuypere | Owner
C-Hotels

Mews is more than just a tech company; it's really a mindset, and in the hotel industry this mindset is a key value. The first time I met Mews, I realized they were perfect to build our brand and to work together.

Valentin Babilliot | Head of Digital & Distribution
JO&JOE

Why People Choose Mews

"A lot of hoteliers call us about moving to Mews.
I recommend them to do it and I always tell them
I would definitely do it again."

Johannes Rohde, Managing Director, MOA Group

Simplicity

Mews is quick to deploy and manage with automations to replace manual tasks and intuitive design that allows for easy staff training via e-learning.

Flexibility & connectivity

Mews allows you to create the ultimate technology platform to deliver on your vision, no matter what kind of portfolio and properties you operate.

Guest centricity

Mews puts the guest at the center of the system; our architecture is built around the guest first and inventory second.

OUR

Product

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OUR PRODUCT

Mews Hospitality Cloud is designed to simplify and automate every operation for modern hoteliers and their guests.

OUR HOSPITALITY ECOSYSTEM

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Operations

The control center for your front and back-office staff to make your day-to-day operations easy.

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Data & Reporting

Powerful reporting using your property and guest data to show how you're performing and where you need to improve.

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Open API

Our open API lets you integrate any custom-made or third-party software solutions that your property needs.

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POS

Deliver a frictionless and efficient dining experience with a fully integrated, mobile point-of-sale purpose-built for hotel restaurants.

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Guest Experience

For a remarkable guest experience from booking to check out, with the right automation at the right time.

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Payments

A fully integrated payments system with secure and instant payments at any part of the guest journey.

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Marketplace

Integrate with hundreds of hotel tech solutions to get the most from your property – zero integration fees and no long waits.

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Operations

A smart, powerful solution that puts you in control of reservation and revenue management, front-office operations, and housekeeping.

[Learn more](#)

Reservation management

- + Manage direct reservations and group bookings.
- + Real-time dashboard that's intuitive and mobile friendly.

Revenue management

- + Maximize profits by optimizing inventories.
- + Flexible product rules, package rates and custom revenue management integrations.

Housekeeping

- + Housekeeping mobile app for real time updates and smart scheduling.
- + Works with iOS, Android and tablet devices.

Front office operations

- + Front office software that enables the front line to provide an outstanding guest experience.
- + Check guests in from any device.

“We’re saving hours of wasted click time for check-ins, for checkouts, for payments, for invoices, and check-in reservations that are faulty.”

Daniel Hrkać,
Head of Operations,
Koncept Hotels

Guest Journey

Give your guests an experience that's both personalized and modern, increasing engagement with the right automation at the right time.

[Learn more](#)

Mews Booking Engine

- + Customize your booking site with localized language, currency, custom imagery, price comparisons and letting guests buy add on services.

Online guest services

- + Embrace a contact free experience by putting your guests in control with a range of guest services available via web app on mobile, tablet and laptop.

Self-service kiosk

- + Mews Kiosks shorten waiting times and boosts customer satisfaction, letting guests check themselves in, cut their own keys, make payments, and check out.

“Using the Mews booking engine, we got 40% more direct bookings in the first year.”

David-Friedmann Henning,
CEO, Hotel Big Mama

Payments

A fully integrated payment gateway that uses automation to instantly process transactions with just a single click, at any point in your guests' journey.

[Learn more](#)

10+ payment methods

44 supported countries

Local currency settlement

Wallet experience

- + No need for your guests to present their card for every payment – your team can process transactions with a few clicks.

Integrated payments throughout the journey

- + Guests can pay at booking, front desk, online, kiosks, or at home via payment requests.

Boost revenue + operations

- + Mews can help maximize your revenue, save time, and improve your cashflow with automated payment flows and streamlined reporting and operations.

“Mews Payments has made a big difference to the way our team handles payments, particularly with regards to time-saving. They now have more time to provide better hospitality to our guests, whose experience doesn’t have to center around their payments.”

Oona Nouvion,
Front Desk Manager,
Hotel Maison Montmartre

Business Intelligence

Better understand your business with flexible reporting and powerful analytics that tell you how you're performing, and where you can improve.

[Learn more](#)

Mews Analytics

- + Harness interactive dashboards to view historic data, current performance, target figures across operations, finance and guests, all in the same place.

Reporting

- + Get valuable insights with customizable reports covering all areas of your business, from daily operations to accounting and platform use.

Leaderboard

- + Compare your performance with other Mews properties by tracking anonymized data across key areas.

“With Mews, accessing and using our data is very simple. Nothing is hidden from you: if you want something, you can just look for it yourself.”

Inge Decuypere,
Owner, C-Hotels

Open API + Marketplace

Build a tailored ecosystem for your property. Mews Open API lets you connect custom integrations directly to Mews, and Mews Marketplace has over 600 integrations with the best hotel tech.

Mews Open API

- + Our first-in-the industry open API fits into any property's ecosystem, making it easy to integrate with any technologies already being used.

Mews Marketplace

- + Hospitality's largest marketplace of apps and integrations .
- + 700+ solutions to improve hotel operations, generate revenue, and enhance guest experience.
- + No fees to link existing tech and integrations to Mews.

“For our hotels, we were looking for a state-of-the-art cloud-based PMS. Thanks to Mews’ Open API, we can integrate our own systems quickly and easily, which ensures we can get the best results for our customers.”

Albert Kreeft, CEO,
IFHG Hospitality Experts

Create a full-service frictionless guest journey. Run your restaurant operations in every space of your properties.

ePOS

- + Spend more time with guests and less time at the POS
- + Track and manage F&B spend directly in Mews Operations for simplified guest billing
- + Mobile and fixed terminals make it easy to multi-task
- + Runs on Android tablet – no proprietary hardware needed

Digital Ordering

- + Boost average cover with smart upselling
- + Tracks menu insights and performance
- + Give guests the freedom to order and pay from anywhere
- + Do more with less staff

Inventory & Reporting

- + Track food costs and determine profit margins
- + Add recipes to track individual ingredients
- + Monitor menu items to give guests more of what they want

“By allowing our guests to place orders and make payments our staff are freed from admin, giving them the ability to engage with our guests and provide a great service.”

Guillaume Berteau,
F&B Manager,
Novotel London Bridge

Take a peek at Mews in action and see what it can do for you →



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MOVING TO

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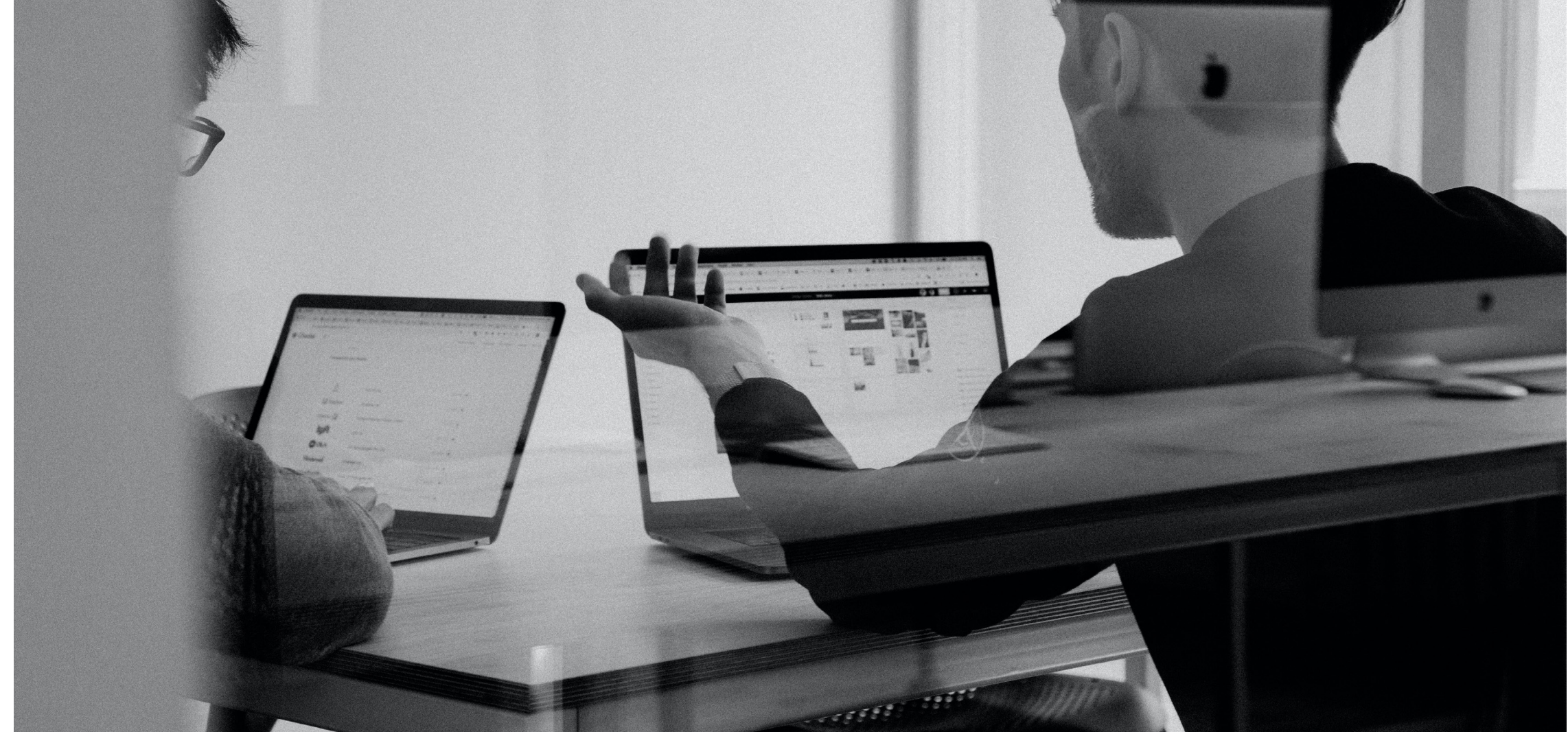
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MOVING TO MEWS

Fast and seamless onboarding

Moving to Mews is much easier than you think. We aim to take every new property live within 45 days, and we have various teams and tools to help you throughout your journey.

[Book a demo](#)



Onboarding properties

Implementation specialists will help your properties get switched over in a matter of weeks, not months.



Account management

Dedicated account managers will accompany you through onboarding and beyond, ensuring continued success.



Mews University

Train your teams with our live training courses, recorded videos, exams and certifications.



Platform security

100% cloud platform on Azure with regular audits, certifications and 3rd party testing.



You do so many things online, so why not your PMS implementation? Mews were always reachable, our calls were always helpful, and there was a good timeline. It was very well managed.

Jonathan Anthamatten
General Manager, EMA House

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Pricing

Choose between three fully transparent packages – whatever suits your business best.

Our **Cost Savings Calculator** will help you estimate your time and cost savings when you move to Mews.

See your savings

Number of properties?



62

Average Daily Rate?



€1200

Total rooms in your portfolio?



400







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Join the industry innovators

Mews is transforming hospitality with the help of thousands of forward-thinking hoteliers and tech partners.

Resources

Get the latest advice, insights, and inspiration all year round through:

-  Webinars + industry events
-  Unique research + hospitality guides
-  Blogs covering product updates, industry news + more
-  Newsletter + Product Newsletter
-  Customer success stories

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Partnerships

Our mission is to shape the future of hospitality, and we need you. Join a trusted, global network of Mews partners to advocate for change in our industry and be a part of the world's largest network of integrated hospitality apps.

[See our partnership programs](#)

Benefits of becoming a Mews partner:

Marketplace listing

As a Mews Partner, you'll have your app listed in Mews Marketplace and get a page to market your product to Mews customers.

Multiple partnership levels

We offer different partnership types so you can find and benefit from the one that's right for you.

Global reach

As a Mews Partner, your product/services will be made available to Mews customers of all sizes and all types around the world

Full control

You have freedom to market your product and share information on your dedicated page the way you want for total brand marketing consistency.

WE THINK DIFFERENTLY.

You can too.

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Get in touch

Like what you've seen so far? We'd love to talk.

To book a demo, just fill in a quick form and we'll be in touch. No strings, just an open conversation about how we could move your property to the next generation of hospitality cloud.

Discover your future



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